



IMAGINE HEADWATERS

Planning Our Hospital's Future Together

JUNE 2018 UPDATE



Since mid-April we have been connecting with our staff, physicians, volunteers, patients and families, and more broadly with the community. As we gather feedback about experiences and ideas for Headwaters' future planning, we also learn what people value most in their community hospital. The conversation does not stop here.

More than 1,500 people provided input through community conversations and information sessions, focus groups, events and surveys.

Staff, physician, volunteer, patient and community input will guide us as we plan for our future.

We will continue to engage all stakeholders over the coming months to help us define Headwaters' help us renew our mission, vision and values and our future directions.

700
SURVEY RESPONSES
Many important considerations & recommendations

30 Community engagement events including focus groups, meetings, fairs and markets

20 Engagement days of patients and families with leaders at Headwaters in the Ambulatory Care Centre, Emergency Department and Day Surgery

3 STAFF EVENTS

at Headwaters including staff and volunteer conversations and town halls

OVER 40

Headwaters' leaders engaged through leadership meetings, presentations & huddles

8

Imagine Headwaters Blog Posts

9 PARTNER ORGANIZATIONS

provided feedback on our strengths and opportunities to improve partnerships to serve our community

7 MUNICIPALITY AND TOWNSHIP DELEGATIONS

2 Engagements with Students

FIVE COMMUNITY THEMES HAVE EMERGED:

1 Widespread experience of compassionate, person/family centered care

2 Community desire to expand quality services closer to home

3 Strong community pride in hospital, staff/physicians/volunteers & gardens

4 Timelier access to emergency department and diagnostic services

5 Recognition of evolving facility needs

TO LEARN MORE AND GET INVOLVED

Survey: ImagineHeadwaters.com/survey

Visit: www.ImagineHeadwaters.com for frequent updates

E-mail: imagine@headwatershealth.ca